

INTERPHONE

WITHDRAWAL FORM

To request the “Return code (RMA)” you must fill in this form **and send it to the address** interphone.seller.esp@t-data.it Please write in block letters and fill in all fields, apart from the “Return code (RMA)” field.

After receiving the “Return code (RMA)”, write it in the space provided and **put this form in the parcel** together with the products you want to return.

PURCHASER’S DATA

Name and surname: _____

Address: _____

Telephone number: _____

Email address: _____

ORDER DATA

Order number: _____

Return code (RMA)*: _____

Reason for the return (optional): _____

DETAILS OF THE RETURNED PRODUCTS

PRODUCT SKU	QUANTITY

Date and place _____, _____

Customer’s signature _____

Right of withdrawal

You may withdraw from the contract you entered into via the site Interphone.com/en-gb ("Site"), without giving any reasons, within 14 days.

The withdrawal period ends after 14 days:

- a) in the case of an order for a single product, from the day when you or a third party, other than the transport company you chose, takes possession of the goods; or
- b) in the case of an order for the delivery of a product comprising multiple batches or items, from the day when you or a third party, other than the transport company you chose, takes possession of the last batch or item.

To exercise your right of withdrawal, you must inform us of your decision to withdraw from this contract, providing a specific statement, for example a letter sent by post or email (**T-Data s.r.l.**, Via Turati 111, 20023 Cerro Maggiore (MI), email "Interphone.seller.esp@t-data.it"). For this purpose, you may use - but this is not compulsory - the standard withdrawal form at the bottom of the page.

T-Data s.r.l. ("**T-Data s.r.l.**") also gives you the chance to withdraw online, by filling in and sending the specific form ("Online Withdrawal Form"). To access the form, click on the link "Right of Withdrawal", which is also on the Product Page, and in the footer of the Site. If you do withdraw online, **T-Data s.r.l.** will promptly send you an email confirming it has received your request to withdraw. You may be asked to indicate why you want to withdraw, however you do not need to reply. Not giving a reason for withdrawing will not have any effect on your right of withdrawal. In all cases of withdrawal, regardless of the procedure, **T-Data s.r.l.** will send you an email with a PDF attachment containing the RMA code. Please put this code in the parcel when returning the Product, to help us manage the procedure. If possible, please put the product to return in its original packaging.

To meet the deadline for withdrawal, you simply need to send the notice to exercise your right of withdrawal before the end of the withdrawal period.

Effects of withdrawal

If you withdraw from the contract and have met the requirements to exercise your right of withdrawal, you will be reimbursed all payments you have made to us regarding the product covered by withdrawal, including delivery costs, if applicable (with the exception of partial withdrawal concerning multiple orders), without undue delay and, in any case, no later than 14 calendar days from when we are informed of your decision to withdraw from the contract. In the case of partial withdrawal concerning multiple orders, delivery costs will not be repaid, as they do not refer to the delivery of the products for which you have exercised withdrawal. This is because the delivery cost does not depend on the number of products in the order or their weight, but is a fixed amount. Delivery costs will instead be repaid if the withdrawal concerns all products of a multiple order. All amounts will be reimbursed using the same payment method you used for the initial transaction, unless otherwise specifically agreed with you. In any case, you will not have to pay any cost as a result of this reimbursement. The reimbursement may be suspended until the goods have been received, or until the consumer has demonstrated that the goods have been sent back.

Please send goods back to: **T-Data s.r.l c/o Transmec Log s.r.l. Via Strasburgo, 31 41011 Campogalliano (MO)** using a transport company of your choice and at your expense, without delay, and in any case within 14 days from informing us of your decision to withdraw. This deadline is met if you send back the goods before the period of fourteen days ends. You will pay for the direct costs to return the goods.

If, due to their nature, the Products cannot be normally returned by post, the maximum cost estimated for the return is indicated in the table below, in relation to the weight of the product and geographic area from where it is returned:

Geographic area	Weight from 0 to 2 kg	Weight from 3 to 10 kg
Italy	€ 7.50	€ 22.50
Other European countries	€ 20.00	€ 60.00
Other non-EU countries	€ 40.00	€ 120.00

In any case, you are only responsible for a decrease in the value of the goods resulting from handling other than that necessary to establish the nature, characteristics and functioning of the good.

Please note that your right of withdrawal does not apply in the cases indicated in article 59 of Legislative Decree no. 206/2005 - Consumer Code.